

**Life EMS Ambulance of Lake County
Ambulance Report
January 1 through March 31, 2026**

Ambulance operations for Life EMS of Lake County ran well during the first quarter of 2026. During this reporting period, Life EMS completed 540 ambulance transports and advanced assessments in Lake County. This is 21 fewer than during the same time period last year.

The Lake County operation remains fully staffed. We are currently seeking part-time EMTs and paramedics.

On February 20, we celebrated our 46th anniversary with over 500 Life EMS associates and family members attending a Grand Rapids Griffins hockey game. Dinner was provided at the arena beforehand. For the second year in a row, the Griffins won in overtime!

On February 25, Life EMS held a Heart Saver Award celebration at our Grand Rapids location for recipients in our Central, East, and North operations. The awards are presented to associates who participated in the successful resuscitation of a patient in cardiac arrest and in the patient's discharge cognitively intact. Some of the survivors were also in attendance. Several North Operations associates received these awards. Mike Krucinski, one of our FTIs, commented after the event, "I went there to support Caitlin (his trainee), but I didn't realize how much I needed it."

Events like the Griffins' outing and the Heart Saver Awards demonstrate a part of the reason Life EMS has been selected as one of the 101 Best and Brightest companies to work for in West Michigan for 14 consecutive years. Companies are selected based on associate survey responses covering employee satisfaction, engagement, benefits, and culture, among other factors.



We are currently working on coverage for the Electric Forest Festival. The staffing level will remain the same as it was last year. Montcalm County EMS has committed to assisting with this coverage.

Life EMS was selected to replace the previous EMS provider in Grand Haven and the surrounding areas. We began ramping up operations in February, with the official start on March 1. A quote from one of the local fire chiefs in a letter to us, "Your service is night and day different than what we were receiving..."

During this reporting period, Life EMS responded to 8 requests for medical standby/rehab for fire events in Lake County, resulting in over 9 hours of assigned coverage, for the health and safety of Lake County firefighters.

Thank you for trusting Life EMS Ambulance to provide excellent service to the residents and visitors of Lake County.

Respectfully submitted,
Jeff Stockhill
Director of North Operations
Life EMS Ambulance